



Who Can Contact the Warm Line?

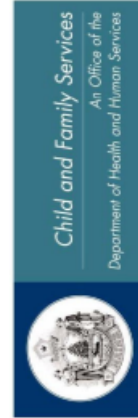
The Warm Line is available to early childhood and out-of-school time professionals working in:

- Child care centers
- Family child care
- Out-of-School time programs
- Family, friend, and neighbor care (license-exempt practitioners)
- Nursery schools
- Head Start
- Public Preschool

Families are also welcome to contact the Warm Line.

The Warm Line is NOT a hotline.

If your situation is serious and urgent, please treat it as an emergency and call 911.



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Warm Line





What Is the Warm Line?

The Warm Line serves as the first step in providing practical, accurate information to support the successful inclusion of children with special needs, disabilities, mental health needs, and concerning or challenging behavior in early childhood and school age programs.

The Warm Line is jointly staffed by inclusion, health, and mental health consultants from Maine Roads to Quality Professional Development Network and the University of Maine Center for Community Inclusion and Disability Studies.

How Do I Contact the Warm Line?

All phone messages and emails will receive a response within one business day.

**Call toll-free:
1-844-209-5964**

Email:

mrtq.warmline@maine.edu

The Warm Line Coordinator will be the initial contact. The Coordinator will gather information from you to help identify your needs, at which point you may be connected to one of the Warm Line staff consultants with expertise in your area of need.

**The Warm Line is free
and confidential.**



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Why Contact the Warm Line?

Warm lines provide preventative and non-emergency person-to-person support and resources. MRTQ PDN's Warm Line is staffed by professionals with expertise in inclusive practices, disabilities, children's health, social and emotional development, behavior, and early childhood mental health. The staff can:

- Talk through an issue or problem with you.
- Provide you with resources and strategies that you can use in your program.
- Share information about other MRTQ PDN services that could support your program.
- Assist you in making connections to other community or national resources and supports.

Contact Us

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Visit us on the web: mrtq.org